

# Accessing UpToDate<sup>®</sup> Anywhere Cleveland Clinic

- 1. Open up UpToDate by going to www.uptodate.com from a network computer.
- 2. Click the Login/Register button in the upper right hand corner (see screen shot below):

UpToDate"						~
Why UpToDate?	Product	Editorial	Subscription Options	Subscribe	Log I	n
			Search UpToDate		1	

- 3. Remember: You must register from within the Cleveland Clinic network in order to gain access to the mobile apps and accrue CME credits.
  - If this is your first time accessing UpToDate and you do not have an existing Username and Password, complete all fields on the registration form and then click Send Verification Code. A code will be sent to the email you entered in the form. Enter this code at the bottom of the registration form. You will have 10 minutes to retrieve the code, enter it, and click Submit Verification Code.
  - If you already have an UpToDate Username and Password from a Personal Subscription or previous access, click the blue log in hyperlink at the top of the Registration page. Sign in with your existing credentials. This will retain your current CME/CE/CPD data from any previous UpToDate user records in one UpToDate user record.

	Log In Register Now Make the most of your UpToDate experience: Register for an		
Already registered? Please log in with your UpToDate username and First Name Last Name	Remember me      OpenAthens Log In	Forgot Username or Password?     Institutional Log In	
Register for an UpToDate account Make the most of your UpToDate experience: Register for an accour mobile access to our truster back content. Plus, earn and redeem while you work.	Log In UpToDate Username UpToDate Password		

For training resources, please visit uptodate.com/home/uptodate-user-academy For further training support, please contact: training@uptodate.com



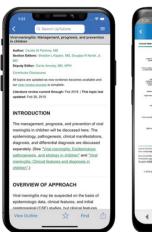


Upon completion of your first time registration, you will receive a confirmation email from UpToDate with instructions on downloading the **Mobile App** using your new UpToDate account Username and Password.

### **Mobile Access**

Once registered, you can install the Mobile App on up to two devices by completing the following steps:

- 1. On your smartphone or tablet, search for "UpToDate" in your app store and install the free app.
- 2. Open the UpToDate Mobile App upon completion of download.
- 3. Log in with your UpToDate Username and Password. You only need to do this once the app remembers your Username and Password.





## **Maintaining Access**

In order to maintain uninterrupted access to UpToDate Anywhere, you must re-verify your affiliation with **Cleveland Clinic** once every 90 days.

### Re-verification can be accomplished using the following methods:

- 1. **Preferred Method:** Access UpToDate in your EMR at least once every 90 days. Confirm you are logged in by locating your name in the upper right-hand corner of the UpToDate screen. This will automatically re-verify your affiliation and you will not receive any re-verification messaging. This method does not require UpToDate log in.
- 2. Log in to UpToDate by going to www.uptodate.com from a computer or device connected to your hospital or organization's network. This method requires you to log in to UpToDate with your UpToDate Username and Password.

Please note: In-application & email messaging will inform you of the need to verify affiliation if you have not done so by day 80. You will receive a second alert at day 90. If you fail to re-verify by day 90, you will lose mobile and remote access. To regain access, please complete the re-verification process outlined in steps 1 or 2.

For more information, Contact Customer Service at: 1-800-998-6374 or email customerservice@uptodate.com

For training resources, please visit uptodate.com/home/uptodate-user-academy For further training support, please contact: training@uptodate.com